

# Just Homes

## Conditions of Residence – Appendix 1

266 Shrewsbury Road and 264 Plashet Grove provide accommodation and support for women with children/pregnant women, who have no recourse to public funds and are homeless. The goal is to support residents while they process Home Office applications and, when granted stay, to help them towards move on to suitable accommodation. The conditions of residence have been designed to foster an atmosphere that develops co-operation, family ethos, parenting skills, personal development and preparation for move on.

**False/withheld information.** Any withheld or false information at application, interview, or subsequently could result in termination of licence.

**Any breach of the following conditions of residence by residents or their visitors, could result in termination of licence. In the case of threat or risk to others (including substance use) this will result in immediate termination of your licence.**

**Employment** If residents do not have permission to work they are not allowed to take employment. If they are allowed to work they will be expected to actively seek suitable part time work which is compatible with childcare.

**Licence charge/Benefits** Residents must agree to Social Service payments being paid directly to Just Homes.

**Meetings** Residents must attend one-to-one support meetings, and house group meetings. These will be pre-arranged. Residents must give at least 24 hours notice of inability to attend with good reason. In the case of one-to-one meetings, residents must agree to an alternative time. Persistent failure to attend group and one-to-one meetings could result in termination of licence.

**Room** Accommodation is provided in a furnished room. Rooms may not have locks. You do not have exclusive use of your room. There will be regular health and safety inspections of residents' rooms. For the better management of the house and taking into consideration the varying needs of individuals, residents may be required to change rooms. If you are not making use of your room regularly (4-5 nights a week) it will be assumed that you do not need it and your licence will be terminated unless you have made special arrangements with the staff. Residents are not allowed to redecorate or put pictures up without the permission of the House Manager. TV's are provided in individual rooms and are covered under Just Homes TV licence. Individually owned TV's are not covered under that license and are only allowed on production of the appropriate licence. Residents are not allowed pets in their rooms. Residents must not enter the bedrooms of other resident's without permission.

**Storage:** Just Homes can only provide limited storage space other than bedroom. Residents should not bring excessive luggage with them. No extra furniture or white goods are permitted without prior consent. Fridge/freezer and kitchen cupboard space will be allocated and residents should only use designated storage space. Prams/strollers should only be kept in the extension room designated for prams.

**Health and Safety** Just Homes conduct regular fire drills and residents are expected to attend these wherever possible. Electrical items belonging to Just Homes are also safety checked regularly. Residents' own high voltage electrical appliances are not allowed to be used in rooms or in kitchen (kettles, toasters, microwaves). Just Homes is not obliged to check resident's electrical items but if they are checked and deemed faulty they will be disposed of.

**Heaters** NO electrical or other heaters are permitted on the premises except those provided by Just Homes. Any unauthorised use of heaters will result in confiscation of the item(s), to be returned when resident leaves

**Children:** residents should not leave their children unattended and should only leave with other residents with their prior consent

**Noise/Nuisance:** Residents must vacate the communal areas by 11pm. Noise in the house must be kept to a reasonable level all times. After 11pm there must be no noise outside the residents' room. Special consideration should be given to not disturb other residents in the house after 11 pm.

**Visitors** Only one visitor per resident is permitted without prior permission. Guests are only allowed in the communal areas, visitors are not permitted in resident's rooms at any time or for any reason. You are responsible for your visitors and their conduct and you must remain with them while they are on the premises at all times. All visitors should leave the premises by 10 pm. Unaccompanied Children are not allowed on the premises at any time.

**Duties in the House.** Residents are required to participate in a rota for cleaning communal areas. Cooking, washing up, clothes washing and tidying up after children is the responsibility of each parent and should be done in good time to enable to others to use facilities. Washing should only be dried in designated areas not on radiators/bannisters etc.

**Other Duties** Residents are required to do a small amount of voluntary work tasks as agreed with Just Homes Support Worker. As part of our support package all residents are encouraged to attend We Are Family support group for mothers with children

**Immigration Issues** Residents are required to keep staff informed of progress with their Home Office applications. Support will be given in this process wherever possible.

**Substance use** Alcohol and drugs are not to be brought onto or used on or near the premises either by residents or their visitors. Smoking is not permitted on the premises, this includes the garden area.

**Anti-Social Behaviour. (behaviour likely to cause alarm, harassment or distress to others)**

We expect no anti social behaviour towards staff, residents, visitors, contractors and neighbours. This includes behaviour both inside and outside the hostel.

**Move On** Residents must move on when assessed by staff as ready.